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2013 JUN 24 A 11:26

June 21, 2013

Ms. Pam L. Thomas, Branch Manager
Mr. Michael Potjeau, Princ. Program Rep.
Non-Long Term Care Certification
& Enforcement Branch
Centers for Medicare & Medicaid Services
233 North Michigan Avenue, Suite 600
Chicago, IL 60601-5519
ATTN: Ms. Jacqueline Lewis

Ms. Karen Senger, RN, BSN
Supervisor, Central Office Operations
Division of Health Care Facilities & Programs
Illinois Department of Public Health
525 West Jefferson Street, 4th Floor
Springfield, IL 62761

Dear Ms. Thomas, Mr. Potjeau, Ms. Lewis, and Ms. Senger:

As you know, we at Riveredge Hospital have been dealing with the tragic loss of a patient that made a serious suicide attempt on June 8, 2013 and subsequently died at Loyola University Medical Center on June 12, 2013. We reported the incident to the Illinois Department of Public Health (IDPH) even though Illinois law does not mandate such reports. An IDPH surveyor was at our facility on June 18-19, to investigate the event. This letter and enclosures follow up on the survey to provide you with an update of the actions we have completed to date.

The patient was on suicide precautions, which required that she be checked at least every 15 minutes. The medical record reflects that the regular checks were done. Unfortunately, the patient successfully hanged herself from the intake vent in her room between checks. As the IDPH surveyor was made aware, we began to secure the intake vents in the patient rooms by covering them with a tiny mesh screen affixed with tamper-resistant screws. We began with the vents on the units with the most acutely ill patients. We had the repair work well underway by the time the surveyor departed. This correspondence is to confirm that all of the returns have been covered and secured as of 9:00 pm on Wednesday, June 19, 2013. Enclosed are pictures showing you the screen that was placed over both the return and the supply in the remaining rooms.

An expansive and hospital-wide HVAC replacement project is in bid development. One portion of the project is to replace all the fan coil units in every patient room. This project has been bid out and part of the bid specifications is updating the ventilation grilles. Immediately after the event, we contacted our contractor and requested a separate bid to update the grilles on the remaining units. We took immediate action to look at our options to secure the identified risk.

Ms. Thomas, Mr. Potjeau, Ms. Lewis, and Ms. Senger

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All of us at Riveredge care about our patients, and we are committed to preventing suicides. Just one example is that we host an affiliate office of The Jason Foundation, a non-profit education organization dedicated to raising awareness about and preventing suicides among young people. We are not aware that another suicide has ever occurred on site in the hospital's 50-year history, and everyone is devastated by what happened.

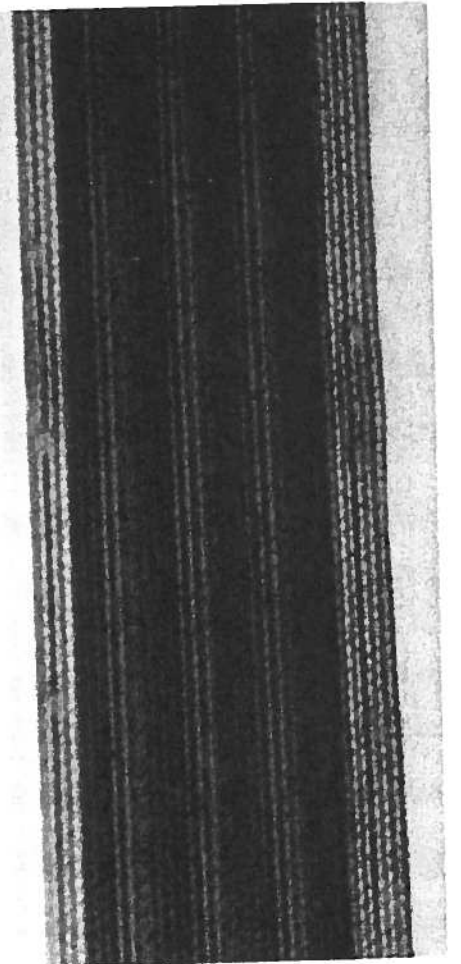
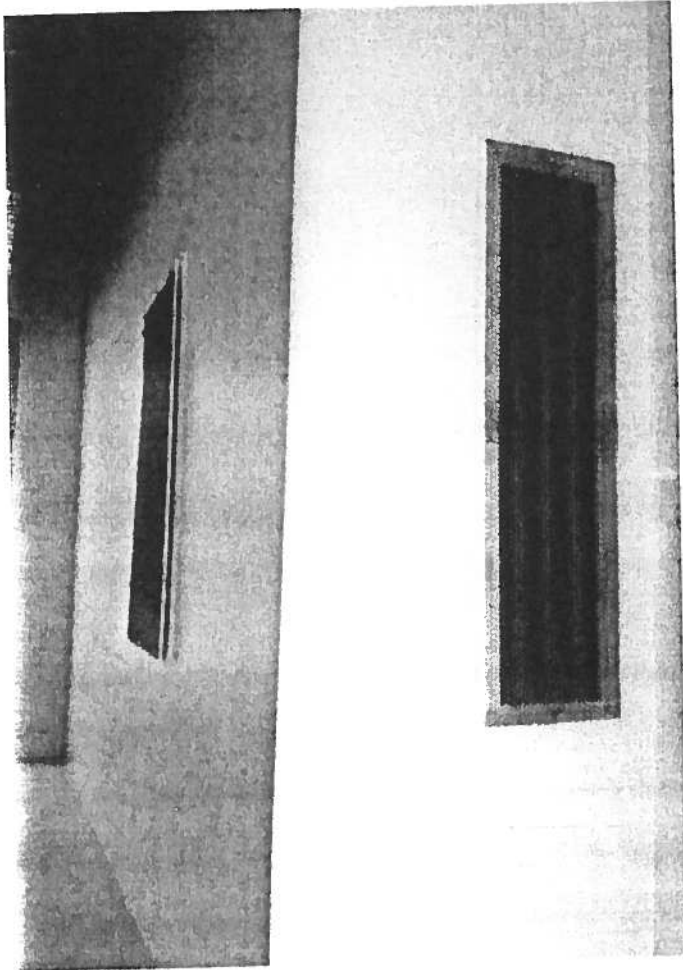
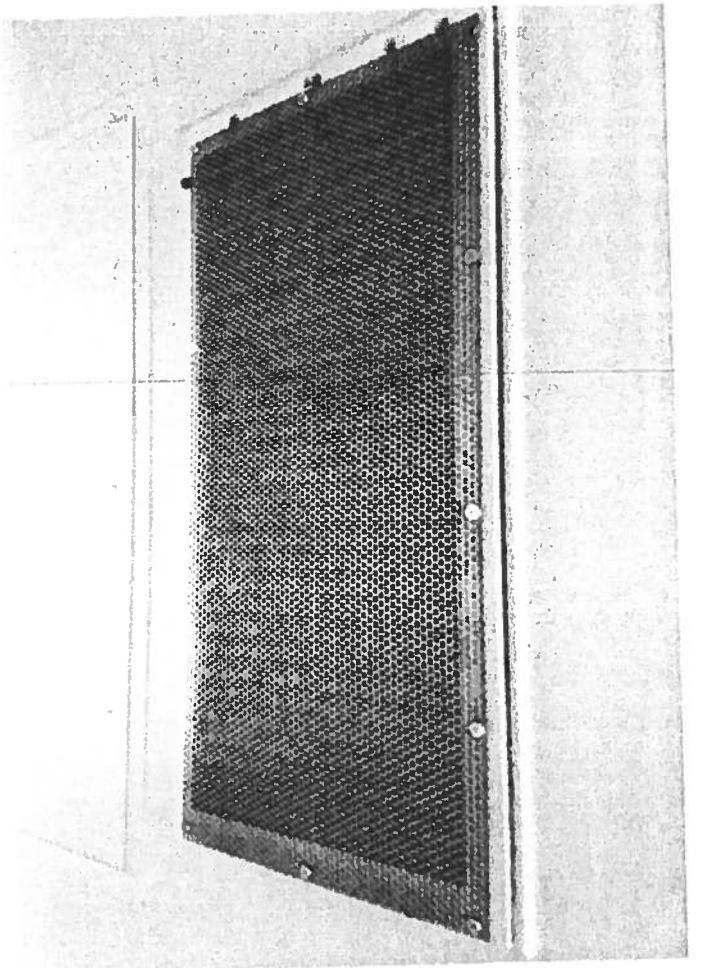
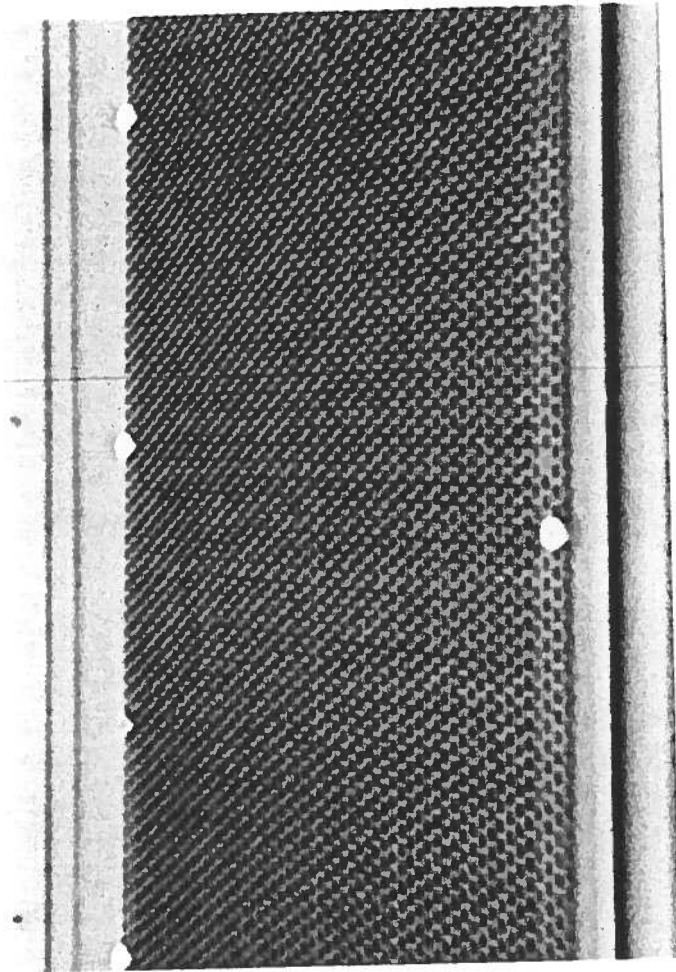
We want to work closely with you to resolve any concerns you may have about the tragic loss of this patient. Please let us know if you have questions or would like further information at this time.

Sincerely,



Carey Carlock
Chief Executive Officer

Enclosures





June 27, 2013

CMS
Non-Long Term Care Certification and
Enforcement Branch
Attn: Mr. Michael Potjeau
233 North Michigan Avenue, Suite 600
Chicago, IL 60601

Ms. Jayme Leavy
The Joint Commission-OQM
1 Renaissance Blvd
Oak Brook Terrace, IL 60181

Illinois Department of Public Health
122 S. Michigan Avenue, 7th Floor
Chicago, IL 60603
Attn: Debra Bryars, Administrator
Field Operations Section

Riveredge Hospital
Provider #: 144009
Survey Date: 07/19/13

Dear Mr. Potjeau, Ms. Bryars and Ms. Leavy:

This letter is in response to the Medicare Deficiency noted during the IDPH survey conducted at Riveredge Hospital on June 19, 2013.

Please see the attached response and action plan.

Riveredge Hospital takes very seriously any deficiency finding from regulatory agencies and we appreciate the opportunity to provide a response.

We are prepared for the resurvey to demonstrate that the immediate jeopardy has been remedied and look forward to a resurvey as soon as possible.

Please feel free to contact me if you have any questions. I can be reached at (708)209-4180.

Sincerely,

Carey E. Carlock
Chief Executive Officer