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UNIVERSITY BEHAVIORAL CENTER

2500 DISCOVERY DRIVE, ORLANDO, FL

Violations dated for Mar 26, 2014

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VIOLATION: MGMT & ADMIN -CEO Organization

Responsibility

Survey Type: State Tag No: H0220

Based on interview and record review, the facility administration failed to enforce staff requirements related to the seclusion and restraint policy for obtaining a physician order for * of * sampled patients requiring therapeutic holds and seclusion episodes (#*).

Findings:

Medical record review for patient #* showed she was admitted on */**/** for bipolar disorder, oppositional defiance disorder, and poly substance abuse. On Sunday, */**/**, a verbal physician's order was seen in the medical record for restraint and seclusion at *:** p.m. due to a behavioral event in the cafeteria.

The physician order was signed off on the following day, */**/** at *:** p.m., for the restraint use. The order specified an expiration time limit of * hours.

Review of the restraint event was as follows. On */**/** at approximately *:** p.m., there was an event involving several patients. Patient #* was involved in the event and was placed in a therapeutic hold on */**/** from *:** p.m. to *:** p.m. in the cafeteria. The patient was returned to the unit and placed in a therapeutic hold from *:** p.m. to *:** p.m. She was released and then again placed in a therapeutic hold from *:** p.m. to *:** p.m. to *:** p.m. to *:** p.m. to *:** p.m. and released. She was again placed in a therapeutic hold from *:** p.m. to *:** p.m. to *:** p.m. and released.

She was placed back in seclusion from *:** p.m. to *:** p.m. and then taken to another unit for the remainder of the night, per physician's order.

Review of the facility's policy "Seclusion and Restraint", dated as last reviewed */**/** read, "The physician order must specify....if seclusion or restraints use needs to continue beyond the expiration of the time limited order, a new order for seclusion and restraint (S&R) must be obtained beyond the expiration time-limited order, a new order for S&R must be obtained from the Psychiatrist or covering Physician."

The director of nursing was present on */**/** at *:** p.m. during the medical record review and confirmed the length of the original restraint order for patient #* exceeded the order and policy and said staff should have obtained a new order for continuation of S&R.

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