

Division of Public and Behavioral Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>NVS3420HOS</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>03/26/2013</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY HOSPITAL MEDICAL CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>5400 SOUTH RAINBOW BLVD LAS VEGAS, NV 89118</b>
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S 000	<p><b>Initial Comments</b></p> <p>This Statement of Deficiencies was generated as a result of complaint investigation conducted in your facility on 3/26/13 and finalized on 3/26/13, in accordance with Nevada Administrative Code, Chapter 449, Hospital.</p> <p>The census at the time of the investigation was 156. Five patient discharged records were reviewed.</p> <p>Complaint #NV00034870 was substantiated with deficiencies cited. (See Tag S0310, S0325 and S0632)</p> <p>The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state or local laws.</p>	S 000		
S 310 SS=D	<p><b>NAC 449.3624 Assessment of Patient</b></p> <p>1. To provide a patient with the appropriate care at the time that the care is needed, the needs of the patient must be assessed continually by qualified hospital personnel throughout the patient's contact with the hospital. The assessment must be comprehensive and accurate as related to the condition of the patient.</p> <p>This Regulation is not met as evidenced by: Based on interview, record review and document review, the facility failed to provide the face-to-face evaluation for 3 of 5 sampled patients (Patient's #2, #3 and #5), and failed to discuss with the physician the findings of the face-to-face assessment within 2 hours for 2 of 5</p>	S 310		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S 310	<p>Continued From page 1</p> <p>sampled patients (Patient #1 and #4).</p> <p>Findings include:</p> <p>1. Face-to-face evaluations</p> <p>Patient #2</p> <p>Patient #2 was admitted to the facility on 3/3/13 and discharged on 3/4/13 with diagnoses including bipolar, schizophrenia and suicidal.</p> <p>On 3/3/13 at 3:00 PM, four point leather restraints were ordered by the physician to be applied to the left and right upper extremity and the left and right lower extremity for attempting to hurt self and others. The duration of the order was four hours.</p> <p>The assessment and treatment record documented on 3/3/13 at 3:00 PM, the criteria for release from restraints included "Alternatives to restraints successful."</p> <p>There was no documented evidence a face-to-face evaluation was completed by the RN. The Clinical Supervisor of the Emergency Department confirmed a RN assessment was completed on 3/3/13 at 2:34 PM, prior to implementing the leather restraints and then the next assessment was completed at 7:57 PM.</p> <p>Patient #3</p> <p>Patient #3 was admitted to the facility on 3/18/13 and discharged on 3/18/13 with diagnoses including bipolar affective disorder, manic, electrolyte imbalance, confusion, drug abuse, delirium and dehydration.</p> <p>On 3/18/13 at 6:18 AM, full siderails time four</p>	S 310		

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S 310	<p>Continued From page 2</p> <p>were ordered by the physician due to agitated and attempting to hurt self.</p> <p>On 3/18/13 at 6:16 AM, the RN documented the patient was climbing out of bed. The patient removed the soft wrist restraints. The nursing note documented the patient was placed in two point hard locked restraints.</p> <p>There was no documented evidence a physician was notified or an order was received for the restraints.</p> <p>On 3/18/13 at 9:22 AM, two point leather restraints were ordered by the physician to be applied to the left upper extremity and the right lower extremity for attempting to hurt others. The duration of the order was four hours. At 10:00 AM, two point leather restraints were ordered by the physician for altered mental status.</p> <p>There was no documented evidence a face-to-face evaluation was completed by the RN. The Clinical Supervisor of the Emergency Department confirmed a RN assessment was completed on 3/18/13 at 2:39 AM, prior to implementing the leather restraints and then the next assessment was completed at 10:38 AM.</p> <p>Patient #5</p> <p>Patient #5 was admitted to the facility on 2/27/13 and discharged on 2/27/13 with diagnoses including confusion, hypoglycemia and alcohol intoxication.</p> <p>On 2/27/13 at 4:30 AM, two point leather restraints were ordered by the physician to be applied to the left upper extremity and the right lower extremity for attempting to hurt self. The</p>	S 310		

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S 310	<p>Continued From page 3</p> <p>duration of the order was four hours.</p> <p>2. Discuss with physician the results of the face-to-face assessment</p> <p><b>Patient #1</b></p> <p>Patient #1 was admitted to the facility on 2/23/13 and transferred on 2/25/13 with diagnoses including suicidal risk and psychosis.</p> <p>On 2/23/13 at 7:00 PM, four point leather restraints were ordered by the physician to be applied to the right and left upper extremity and the right and left lower extremity for attempting to hurt self. The duration of the order was four hours.</p> <p>On 2/23/13 at 7:40 PM, the RN completed an assessment on the patient. There was no documented evidence the findings of the assessment were discussed with the physician within two hours.</p> <p><b>Patient #4</b></p> <p>Patient #4 was admitted to the facility on 2/24/13 and discharged on 2/24/13 with diagnoses including Bipolar disorder, schizophrenia, and hallucinations with psychotic disorder.</p> <p>On 2/24/13 at 1:16 PM and at 5:00 PM, two point leather restraints were ordered by the physician to be applied to the right upper extremity and the left lower extremity for altered mental status. The duration of each order was four hours.</p> <p>A face-to-face evaluation was completed by the RN on 2/24/13 at 1:36 PM. There was no documented evidence the findings of the</p>	S 310		

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S 310	<p>Continued From page 4</p> <p>assessment were discussed with the physician within two hours.</p> <p>On 3/26/13 at 12:05 PM, the Chief Nursing Officer (CNO) explained the standard of practice at the facility was the physician did the face to face assessment.</p> <p>On 3/26/13 at 12:10 PM, the Clinical Supervisor of the Emergency Department (ED) explained the RN's were completing the face to face assessments. The RN's working in the psychiatric area of ED are all trained to provide assessments through the Handle with Care Program class.</p> <p>On 3/26/13 at 2:50 PM, the CNO confirmed the policy requirements of the face to face assessment required within one hour of initiation of leather restraints.</p> <p>Restraint and Seclusion Policy (no identified number) effective 9/4/2012 documented:</p> <p>"IV. Policy:</p> <p>...M. Ongoing Monitoring:</p> <p>1. Violent/Self Destructive:</p> <p>a. Within one hour of the initiation of restraint or seclusion, the patient shall be evaluated in person by a physician/LIP (Licensed Independent Practitioner) or by a RN or PA who has been trained to complete the assessment...</p> <p>...(4) An assessment of the patient's medical and behavioral condition, to include a complete review of systems assessment, behavioral assessment, as well as a review and assessment of the patient's history, drugs and medications, most</p>	S 310		

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S 310	Continued From page 5  recent lab work, etc.;...  ...b. If the face-to-face evaluation is conducted by a trained registered nurse or physician assistant, the attending physician or other licensed independent practitioner who is responsible for the care of the patient is notified ASAP after the completion of the 1 hour face-to-face evaluation but no later than 2 hours. The discussion will include the results of the face-to-face evaluation, the need for other interventions or treatments, and the need to continue or discontinue the use of restraint or seclusion..."  Severity: 2      Scope: 1  Complaint #NV00034870	S 310		
S 325 SS=D	NAC 449.3628 Physical Restraint Use  5. The governing body shall ensure that the use of any physical restraints on a patient is initiated only pursuant to a physician's order or protocols approved by the medical staff and the hospital administration. This Regulation is not met as evidenced by: Based on record review and document review, the facility failed to ensure a physician order was obtained prior to initiation of restraints for violent behavior for 1 of 5 sampled patients (Patient #3) and obtain renewal orders every four hours for violent behavior for 1 of 5 sampled patients (Patient #1).  Findings include:  Patient #1	S 325		

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S 325	<p>Continued From page 6</p> <p>Patient #1 was admitted to the facility on 2/23/13 and transferred on 2/25/13 with diagnoses including suicidal risk and psychosis.</p> <p>On 2/23/13 at 7:00 PM, four point leather restraints were ordered by the physician to be applied to the right and left upper extremity and the right and left lower extremity for attempting to hurt self. The duration of the order was four hours.</p> <p>On 2/24/13 at 12:00 Midnight, two point leather restraints were ordered by the physician to be applied to the left upper extremity and the right lower extremity for attempting to hurt self. The duration of the order was four hours.</p> <p>There was no documented evidence of a restraint order written 4 hours after the initial order written at 7:00 PM. The restraint order would have been required to be written on 2/23/13 at 11:00 PM.</p> <p>On 2/24/13 at 12:00 Noon, two point leather restraints were ordered by the physician to be applied to the left upper extremity and the right lower extremity for attempting to hurt self. The duration of the order was four hours.</p> <p>On 2/24/13 at 5:00 PM four point leather restraints were ordered by the physician to be applied to the right and left upper extremity and the right and left lower extremity for attempting to hurt self. The duration of the order was four hours.</p> <p>There was no documented evidence of a restraint order written 4 hours after the order written at 12:00 Noon. The restraint order would have been required to be written on 2/24/13 at 4:00 PM.</p>	S 325		

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S 325	<p>Continued From page 7</p> <p>Patient #3</p> <p>Patient #3 was admitted to the facility on 3/18/13 and discharged on 3/18/13 with diagnoses including Bipolar affective disorder, manic, electrolyte imbalance, confusion, drug abuse, delirium and dehydration.</p> <p>On 3/18/13 at 6:18 AM, full siderails time four were ordered by the physician due to agitated and attempting to hurt self.</p> <p>On 3/18/13 at 6:16 AM, the RN documented the patient was climbing out of bed. The patient removed the soft wrist restraints. The nursing note documented the patient was placed in two point hard locked restraints.</p> <p>There was no documented evidence a physician was notified or an order was received for the restraints.</p> <p>There was no documented evidence the physician was notified the RN placed the patient in hard locked restraints.</p> <p>On 3/18/13 at 9:22 AM, two point leather restraints were ordered by the physician to be applied to the left upper extremity and the right lower extremity for attempting to hurt others. The duration of the order was four hours. At 10:00 AM, two point leather restraints were ordered by the physician for altered mental status.</p> <p>"IV. Policy:</p> <p>...J. The use of restraint must be in accordance with the order of a physician or licensed independent practitioner (LIP)...</p>	S 325		

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S 325	Continued From page 8  ...K. When restraint or seclusion is initiated without an order by a licensed independent practitioner: An RN/PA trained in usage of restraints initiates the restraints based on an assessment that justified the use of restraints. In these emergency application situations, the order must be obtained either during the emergency application of restraints, or immediately (within a few minutes) after the restraint has been applied...  ...L. Orders  1. Violent/Self Destructive:  a. Each order for restraint or seclusion for violent or self-destructive behavior is time limited for up to a total of 24 hours. Maximum time limits are as follows:  (1) 4 hours for adults 18 years of age or older..."  Severity: 2      Scope: 1  Complaint #NV00034870	S 325		
S 632 SS=E	NRS 449.778 Use of Aversive Intervention  NRS 449.778 Physical restraint: Permissible use; report of use in emergency. 1. Except as otherwise provided in subsection 2, physical restraint may be used on a person with a disability who is a patient at a facility only if: (a) An emergency exists that necessitates the use of physical restraint; (b) The physical restraint is used only for the period that is necessary to contain the behavior of the patient so that the patient is no longer an	S 632		

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S 632	<p>Continued From page 9</p> <p>immediate threat of causing physical injury to himself or herself or others or causing severe property damage; and</p> <p>(c) The use of force in the application of physical restraint does not exceed the force that is reasonable and necessary under the circumstances precipitating the use of physical restraint.</p> <p>2. Physical restraint may be used on a person with a disability who is a patient at a facility and the provisions of subsection 1 do not apply if the physical restraint is used to:</p> <p>(a) Assist the patient in completing a task or response if the patient does not resist the application of physical restraint or if the patient ' s resistance is minimal in intensity and duration;</p> <p>(b) Escort or carry a patient to safety if the patient is in danger in his or her present location; or</p> <p>(c) Conduct medical examinations or treatments on the patient that are necessary.</p> <p>3. If physical restraint is used on a person with a disability who is a patient at a facility in an emergency, the use of the procedure must be reported as a denial of rights pursuant to NRS 449.786 &lt;NRS-449.html&gt;, regardless of whether the use of the procedure is authorized by statute. The report must be made not later than 1 working day after the procedure is used.</p> <p>This Regulation is not met as evidenced by: Based on interview, record review and document review, the facility failed to assess for the earliest discontinuation of physical restraints for 5 of 5 sampled patients (Patient's #1, #2, #3, #4 and #5).</p> <p>Findings include:</p>	S 632		

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S 632	<p>Continued From page 10</p> <p>Patient #1</p> <p>Patient #1 was admitted to the facility on 2/23/13 and transferred on 2/25/13 with diagnoses including suicidal risk and psychosis.</p> <p>On 2/23/13 at 7:00 PM, four point leather restraints were ordered by the physician to be applied to the right and left upper extremity and the right and left lower extremity for attempting to hurt self. The duration of the order was four hours.</p> <p>On 2/24/13 at 12:00 Midnight and 4:00 AM, two point leather restraints were ordered by the physician to be applied to the left upper extremity and the right lower extremity for attempting to hurt self. The duration of the order was four hours.</p> <p>On 2/24/13 at 8:00 AM, four point leather restraints were ordered by the physician to be applied to the right and left upper extremity and the right and left lower extremity for attempting to hurt self. The duration of the order was four hours.</p> <p>On 2/24/13 at 12:00 Noon, two point leather restraints were ordered by the physician to be applied to the left upper extremity and the right lower extremity for attempting to hurt self. The duration of the order was four hours.</p> <p>On 2/24/13 at 5:00 PM and 9:00 PM, four point leather restraints were ordered by the physician to be applied to the right and left upper extremity and the right and left lower extremity for attempting to hurt self. The duration of the order was four hours.</p>	S 632		

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S 632	<p>Continued From page 11</p> <p>The assessment and treatment record documented on 2/23/13 at 7:00 PM, the criteria for release from restraints included "Alternatives to restraints successful, De-escalation of behavior to safe level for patients, Calm for specified time, Contract to follow limit/rules."</p> <p>The assessment and treatment record revealed the Registered Nurse (RN) documented every 15 minutes from 2/23/13 at 7:15 PM through 10:45 PM, the patient's activity while in restraints was anxious, impulsive, inappropriate, restless and uncooperative. The patient was repositioned. There was no documented evidence Range of Motion (ROM) was performed every hour.</p> <p>On 2/23/13 at 7:00 PM, the Behavioral Health Forms documented the patient was agitated, awake, screaming and yelling.</p> <p>On 2/23/13 at 7:30 PM, the Behavioral Health Forms documented the patient was awake, lying down, resting quietly and taking fluids.</p> <p>On 2/23/13 at 8:00 PM, the Behavioral Health Forms documented the patient was awake, laughing, mumbling incoherently and yelling.</p> <p>On 2/23/13 from 9:00 PM through 9:30 PM, the Behavioral Health Forms documented the patient was lying down, resting quietly, and eyes closed.</p> <p>On 2/23/13 from 10:00 PM through 2/24/13 at 1:57 AM, the Behavioral Health Forms documented the patient was sleeping.</p> <p>The assessment and treatment record revealed the RN documented every 15 minutes from 2/23/13 at 11:00 PM through 11:45 PM, the patient's activity was calm, impulsive and</p>	S 632		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>NVS3420HOS</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>03/26/2013</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY HOSPITAL MEDICAL CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>5400 SOUTH RAINBOW BLVD LAS VEGAS, NV 89118</b>
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S 632	<p>Continued From page 12</p> <p>inappropriate. The patient was repositioned.</p> <p>On 2/24/13 at 12:20 AM, the RN documented: "Patient remains confused in conversation, observed responding to hallucinations. Patient given trial of decrease to 2 point restraints. Patient cooperative at this time. Patient ambulated to bathroom under supervision."</p> <p>The assessment and treatment record revealed the RN documented every 15 minutes from 2/24/13 at 12:00 Midnight through 9:15 PM, the patient's activity was calm and inappropriate. The patient was repositioned.</p> <p>On 2/24/13 at 1:57 AM, the RN documented the patient was awake and resting quietly.</p> <p>On 2/24/13 from 2:30 AM through 4:30 AM, the Behavioral Health Forms documented the patient was sleeping.</p> <p>On 2/24/13 at 4:00 AM, the RN documented the patient was sleeping.</p> <p>On 2/24/13 at 5:58 AM, the RN documented the patient was awake, resting quietly and responding to auditory hallucinations.</p> <p>On 2/24/13 from 4:30 AM through 6:00 PM, the Behavioral Health Forms documented the patient was either sleeping, awake and lying down, lying down, or eyes closed, lying down and resting quietly.</p> <p>On 2/24/13 at 11:51 AM, the RN documented the patient was asleep.</p> <p>On 2/24/13 at 1:00 PM, the RN documented the patient was asleep.</p>	S 632		

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S 632	<p>Continued From page 13</p> <p>On 2/24/13 at 2:30 PM, the RN documented the patient was awake, singing and yelling. The patient was given lunch. The patient requested oral pills. The note documented the patient spit the pills into the unfinished lunch then went back to sleep.</p> <p>On 2/24/13 at 3:33 PM, the RN documented the patient was asleep.</p> <p>On 2/24/13 at 5:14 PM, the RN documented the patient was asleep.</p> <p>On 2/24/13 at 6:00 PM, the RN documented the patient was naked in bed, and feces and food were all over the room. The patient was medicated for high anxiety.</p> <p>There was no documented evidence from 2/24/13 at 12:00 Midnight until 2/24/13 at 10:00 PM, the RN assessed the readiness of the patient for discontinuation of the leather restraints.</p> <p>The assessment and treatment record revealed the RN documented at 9:30 PM, the patient's activity was calm. The patient was repositioned.</p> <p>The restraints were removed on 2/24/13 at 10:00 PM.</p> <p>The assessment and treatment record revealed the patient remained in two point restraints from 2/24/13 at 12:00 Midnight until the restraints were discontinued on 2/24/13 at 10:00 PM.</p> <p>Patient #2</p> <p>Patient #2 was admitted to the facility on 3/3/13 and discharged on 3/4/13 with diagnoses</p>	S 632		

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S 632	<p>Continued From page 14</p> <p>including Bipolar, schizophrenia and suicidal.</p> <p>On 3/3/13 at 3:00 PM, four point leather restraints were ordered by the physician to be applied to the left and right upper extremity and the left and right lower extremity for attempting to hurt self and others. The duration of the order was four hours.</p> <p>The assessment and treatment record documented on 3/3/13 at 3:00 PM, the criteria for release from restraints included "Alternatives to restraints successful."</p> <p>The assessment and treatment record revealed the RN documented every 15 minutes from 3/3/13 at 3:00 PM through 7:00 PM, the patient's activity was agitated.</p> <p>The assessment and treatment record revealed the RN documented every 15 minutes from 3/3/13 at 7:00 PM until 10:00 PM, the patient's activity was calm, impulsive and inappropriate. The patient was repositioned.</p> <p>There was no documented evidence from 3/3/13 at 7:00 PM until 3/3/13 at 11:00 PM, the RN assessed the readiness of the patient for discontinuation of the leather restraints.</p> <p>On 3/3/13 from 3:00 PM through 10:00 PM, the Behavioral Health Forms documented the patient was either eyes closed, lying down and resting quietly, lying down and resting quietly, awake, lying down and resting quietly or awake and sitting calmly.</p> <p>The assessment and treatment record revealed the RN documented every 15 minutes from 3/3/13 at 10:00 PM through 11:00 PM, the patient's activity was calm.</p>	S 632		

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S 632	<p>Continued From page 15</p> <p>The restraints were removed on 3/3/13 at 11:00 PM.</p> <p>Patient #3</p> <p>Patient #3 was admitted to the facility on 3/18/13 and discharged on 3/18/13 with diagnoses including Bipolar affective disorder, manic, electrolyte imbalance, confusion, drug abuse, delirium and dehydration.</p> <p>On 3/18/13 at 6:18 AM, full siderails time four were ordered by the physician due to agitated and attempting to hurt self.</p> <p>On 3/18/13 at 9:22 AM, two point leather restraints were ordered by the physician to be applied to the left upper extremity and the right lower extremity for attempting to hurt others. The duration of the order was four hours. At 10:00 AM, two point leather restraints were ordered by the physician for altered mental status.</p> <p>The assessment and treatment record revealed the RN documented every 15 minutes from 3/18/13 at 6:00 AM through 3:45 PM, the patient's activity while in restraints was agitated, impulsive, restless and uncooperative.</p> <p>On 3/18/13 at 1:30 PM, the RN documented lunch was given to Patient #3.</p> <p>On 3/18/13 from 7:30 AM through 9:00 AM, the Behavioral Health Forms documented the patient's behavior was agitated and was awake and laughing.</p> <p>On 3/18/13 at 10:39 AM, the Behavioral Health Forms documented the patient was manic and</p>	S 632		

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S 632	<p>Continued From page 16</p> <p>calling out several names.</p> <p>On 3/18/13 from 9:30 AM through 1:00 PM, the Behavioral Health Forms documented the patient's activity was awake and laughing.</p> <p>There was no documented evidence from 3/18/13 at 6:16 AM until 3/18/13 at 4:00 PM, the RN assessed the readiness of the patient for discontinuation of the leather restraints.</p> <p>The assessment and treatment record revealed the restraints were discontinued on 3/18/13 at 2:00 PM. The RN continued to document restraint assessment with the last entry on 3/18/13 at 3:45 PM.</p> <p>On 3/26/13 at 2:00 PM, the Clinical Supervisor of ED stated the restraints were removed upon transfer to a mental health facility on 3/18/13 at 4:00 PM.</p> <p>Patient #4</p> <p>Patient #4 was admitted to the facility on 2/24/13 and discharged on 2/24/13 with diagnoses including Bipolar disorder, schizophrenia, and hallucinations with psychotic disorder.</p> <p>On 2/24/13 at 1:16 PM and at 5:00 PM, two point leather restraints were ordered by the physician to be applied to the right upper extremity and the left lower extremity for altered mental status. The duration of each order was four hours.</p> <p>The assessment and treatment record revealed the RN documented every 15 minutes from 2/24/13 at 1:15 PM through 9:30 PM, the patient's activity while in restraints was agitated and inappropriate.</p>	S 632		

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S 632	<p>Continued From page 17</p> <p>On 2/24/13 at 1:36 PM, the RN documented the patient's activity was laughing and was oriented to self. the RN medicated the patient for high anxiety.</p> <p>On 2/24/13 at 5:11 PM, the RN documented the patient was asleep.</p> <p>The assessment and treatment record revealed on 2/24/13 from 1:30 PM to 2:20 PM, the patient's activity was lying down.</p> <p>The assessment and treatment record revealed on 2/24/13 at 7:30 PM, the patient was sleeping. At 8:00 PM, the patient was awake and lying down. At 8:30 PM, the patient was awake, eating meals and taking fluids. At 9:00 PM, the patient was lying down and resting quietly.</p> <p>There was no documented evidence on 2/24/13, the RN assessed the readiness of the patient for discontinuation of the leather restraints.</p> <p>The assessment and treatment record revealed the restraints were discontinued on 2/24/13 at 9:00 PM.</p> <p>Patient #5</p> <p>Patient #5 was admitted to the facility on 2/27/13 and discharged on 2/27/13 with diagnoses including confusion, hypoglycemia and alcohol intoxication.</p> <p>On 2/27/13 at 4:30 AM, two point leather restraints were ordered by the physician to be applied to the left upper extremity and the right lower extremity for attempting to hurt self. The duration of the order was four hours.</p>	S 632		

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S 632	<p>Continued From page 18</p> <p>The assessment and treatment record revealed the RN documented every 15 minutes from 2/27/13 at 4:15 AM through 6:45 AM, the patient's activity while in restraints was impulsive, inappropriate, restless, agitated and uncooperative.</p> <p>On 2/27/13 at 6:06 AM, the RN documented the patient was sleeping.</p> <p>On 2/27/13 at 7:00 AM, the RN documented the patient was received sleeping.</p> <p>There was no documented evidence on 2/27/13 beginning at 4:30 AM, the RN assessed the readiness of the patient for discontinuation of the leather restraints.</p> <p>There was no documented evidence of when the leather restraints were removed.</p> <p>On 3/26/13 at 12:10 PM, the Clinical Supervisor of the Emergency Department (ED) explained the RN's were completing the face to face assessments. The RN's working in the psychiatric area of ED are all trained to provide assessments through the Handle with Care Program class.</p> <p>On 3/26/13 at 1:10 PM, the Clinical Supervisor of the ED explained if a patient was sleeping, the nurse would not wake the patient up to remove the restraints. If a patient had received medications for psychosis, the staff would not want to wake up the patient.</p> <p>On 3/26/13 at 3:20 PM, the RN assigned to the psychiatric area in ED explained swearing would not be enough of a behavior to place a patient in leather restraints. The RN explained</p>	S 632		

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S 632	<p>Continued From page 19</p> <p>documentation of the attempt to discontinue restraints would be written in the nursing notes. If a patient was sleeping or quiet for 15 minutes, the RN would remove the restraints. If the patient woke up and became combative, then the restraints would remain on the patient. The RN explained this would be part of the assessment to determine if the patient would be cooperative without restraints.</p> <p>Restraint and Seclusion Policy (no identified number) effective 9/4/2012 documented:</p> <p>"IV. Policy:</p> <p>...C. The patient's rights, dignity, privacy, safety, and well-being will be supported and maintained. Restraint or seclusion will be discontinued as soon as possible...</p> <p>...M. Ongoing Monitoring:</p> <p>1. Violent/Self Destructive:</p> <p>...c. The patient shall be monitored every 15 minutes while in restraint/seculsion by the RN/assigned trained staff...</p> <p>...(5) Readiness for discontinuation of restraint/seclusion</p> <p>N. Discontinuance/release of restraint:</p> <p>1. Violent/Self-Destructive:</p> <p>a. Based on an individual patient assessment determining that the patient does not pose a threat to himself/herself or others, an RN trained in the use of violent/self-destructive may remove the restraints...</p>	S 632		

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S 632	<p>Continued From page 20</p> <p>R. The use of restraint/seclusion will be thoroughly documented in the patient's medical record. Documentation related to restraint/seclusion includes:</p> <p>3. Documentation of each episode of restraint/seclusion includes:</p> <p>a. The circumstances that led to the use of restraint/seclusion</p> <p>(1) Specific behaviors</p> <p>(2) Detailed description of events leading up to the incident and other pertinent information...</p> <p>n. Time of initiation and termination of restraint/seclusion..."</p> <p>Severity: 2      Scope: 2</p> <p>Complaint #NV00034870</p>	S 632		

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